Managed Hosting Overview



BT Managed Hosting

Stay Focused on What you Do Best with Secure Managed Hosting

Date: June 2022

Why choose us for Managed Hosting?

We offer a full suite of managed services and cloud platforms across our data centre and hosting services. Each platform is fully managed and monitored with access to our 24/7 service desk. From consultancy through to design and build, we provide totally bespoke solutions to centralise your operations, management, and security.

Digital transformation is a common boardroom initiative right now, but it often demands more agility and speed than the business or its legacy systems can support. The cloud plays a key role in today's digital transformation, effectively putting data at the centre of your business. While cloud solutions can address agility, they can create issues around securing data and networks, managing multiple different clouds and environments, maintaining control, meeting regulatory and compliance requirements, and ensuring the right levels of performance. Most companies don't have the operational structure or specialised skills they need to effectively – and securely – accomplish the transformation and continually evolve and improve it.

A Managed Hosting solution hosts data on dedicated infrastructure with security and performance engineered into the solution. The design team will work with you to tailor your infrastructure to meet specific business needs and to fulfil requirements with regards to:

- Security need to retain control of data
- Compliance data residency requirements
- Governance to protect sensitive or security related data
- Performance high performance with steady predictable workloads
- Connectivity infrastructure located physically close to users

What is it?

BT Managed Hosting is a fully managed, single-tenant, dedicated environment, designed to give you the control and flexibility needed to manage mission-critical applications – all backed by 24x7x365 support. A Managed Hosting solution provides you with the following:

- Managed infrastructure licensed to the operating system
- Dedicated physical or virtual servers
- Purpose built dedicated server, network and security
- Shared or dedicated backup and storage

Key benefits

Our experts will design and build your solution according to your unique needs, in addition to the following benefits:

- Optimise for performance: Customised configurations give you the control and flexibility to adapt your infrastructure for maximum performance
- Maximum flexibility: Designed to your specific requirements with flexible charging mechanism for Virtual Machines ramp up of resources over time as needed
- Reduce costs: Better manage your costs with a consumption based commercial model to provide maximum business value
- Simplified maintenance: infrastructure managed and maintained to OS level, leaving you free to focus on your application stack

- Maintain focus: by offloading IT infrastructure, you can focus on your core competencies and high value activities, like app development
- Security services: can further reduce operational burdens
- Security and compliance: Single tenancy provides higher levels of security to help comply with regulatory requirements
- 99.99% uptime SLA: Best-in-class, enterprise-ready technology

Our advantage also lies in our ability to deliver a robust solution and provide a complete managed solution across network, security, and cloud-based infrastructure.

Why trust us?

We operate globally and delivers locally in Ireland, serving multinational corporations, indigenous companies and public sector organisations. We are a leading provider of IT communications and have positioned data centre solutions at the core of our portfolio.

- A global methodology and approach to Data Centre and Managed Hosting Services
- Partner with the best technology and service providers allowing a wide choice with top-tier partner status with Dell EMC, NetApp, AWS, Microsoft and VMware
- Local delivery with the management wrap of private and public cloud platforms, data, security and network
- Technical Expertise employing many of the leading network and IT services experts in
- Ireland, with over 300 accredited and certified professionals
- Full 24x7x365 support with technical data centre resources onsite
- Mature Accreditations with the highest certifications for data centre Security, environment control and quality including ISO 9001, ISO 14001, ISO 20000 and ISO 27001, PCI DSS Certified & the EU Code of Conduct

We are rated as 'Very Strong' in Global data centre and cloud services Product Assessment Report, 2020

Contact your Account Manager for more information or email us at: <u>datacentre.sales.ireland@bt.com</u>



Date Find out more at <u>btireland.com</u>

Offices Worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to the respective British Telecommunications plc standard conditions of contract. Nothing in this publication forms any part of any contract. © BT Communications Ireland Ltd Registered office: Grand Canal Plaza, Upper Grand Canal Street, Dublin 4. Registered in Ireland No. 14