

BT One Voice anywhere

Enjoy significant savings on mobile and roaming costs by routing your calls intelligently



In today's global market, people are increasingly working away from the office and are unable to connect to their corporate network. With mobile devices and smartphones becoming the tools of choice, organisations are seeing their mobile costs rise and their roaming charges spiral out of control.

Organisations need a solution that allows them to take control. A solution that allows them to leverage their existing investments and choose how to make and receive calls; on any device and in the most cost effective way.

That solution is BT One Voice anywhere: a next generation voice application that can help you significantly reduce costs by routing your calls over your BT One Voice network – even when you're not in the office. What's more, you can make and receive calls through any device you choose – so it's convenient as well as cost effective.

BT One Voice anywhere allows you to route as many of your calls as possible over your existing BT One Voice network; so you can potentially save over 45 per cent on your mobile and roaming costs.

A straight-forward way to tackle mobile costs

By using voice as just another application on the data network, BT One Voice anywhere helps you choose the most cost effective way of sending your call as data. It opens up big cost reduction opportunities by offering two simple calling choices to reduce costs:

- **Direct calling from a softphone client** – either on a PC or compatible mobile device
- **Click-to-Call** – to a fixed line or mobile of your choice, reprioritising calling methods

BT One Voice anywhere allows users to make and receive calls wherever they are in the world; dramatically reducing calling costs, and potentially avoiding charges for roaming, retrieving voicemails or incoming calls.

Your voice services, in your hands

BT One Voice anywhere is a set-up-and-go service that users can manage themselves via the web portal or smartphone app, setting up preferences so it fits in with their way of working:

- **Easily integrates with existing IT;** users simply download a smartphone app or access via the web
- **Simple softphone features;** requiring minimal investment
- **Complements existing telephony infrastructure;** and leverages the BT One Voice global VPN

One Voice anywhere feature list:

- One number to call
- Softphone access via PC, smartphone, and tablet devices
- Voicemails can be emailed to users as text, and even as an audio file
- Group calling
- Self-manage from any device so users can always stay in touch

Business benefits of One Voice anywhere	
Reduce costs	Clamp down on expensive mobile bills by routing as much of a call as possible over the BT network. Avoid expensive roaming costs and charges for incoming calls or retrieving voicemail. Potentially save over 45 per cent on voice costs.
Boost productivity	Desktop Click-to-Call and simultaneous dialling for more efficient dialling. Prioritise with incoming caller ID and by seeing voicemail as text. Easy connectivity wherever you are. Easy access to group calling (more cost effective than conferencing services).
Simple and convenient	A straightforward feature addition to your existing BT One Voice account. No long lead times for implementation. No extra admin; it slots into your existing contract, SLAs, pricing schemes and bill.
Always up-to-date	Bought as a service, BT One Voice anywhere gives you evergreen technology; when you update, upgrade or add new features you'll immediately benefit from the latest version of BT One Voice anywhere.

A simple and convenient service

Users need only give out their standard office number, and BT One Voice anywhere does the rest; with the intelligence to route voice calls anywhere to and from your softphone device (laptop, notebook, tablet), smartphone (via the app on iPhone, iPad, Android or BlackBerry), fixed line, or mobile. It makes for a simpler business card and it means you won't miss an important call.

The same service can re-direct all your existing voice mailboxes such as work and mobile phone to a single mailbox and you can choose to have your messages emailed to you as a sound file, or to have them as text messages, which you can read.

And, to take BT One Voice anywhere all the way to your Smartphone, we have a downloadable SIP client, or application called One Voice anywhere. It's just like a phone, except your calls are made over Wi-Fi.

Why BT?

BT One Voice anywhere is a simple extension of the BT One Voice service, so you can leverage your existing investment and bring everything into one; with one contract, one bill, and one set of SLAs.

BT is the voice and data network provider you can trust. Our networks can deal with all the different types of voice traffic - fixed line, IP telephony, mobile, Lync - and bring you cost savings and provide support.

- **Global reach** - We have 30,000 people in 50 countries, delivering service to 170 countries worldwide.
- **Capability** - We integrate new technology with existing infrastructure so you don't have to throw away past investments.
- **Complete end to end solutions** - Not just voice or unified communications, but trunking, networks and security; all pulled together by BT Advise One professional services.



Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2012
Registered office: 81 Newgate Street, London EC1A 7AJ
Registered in England No: 1800000

bt.com/globalservices

To learn more about BT One Voice anywhere and how it can help your business reduce mobile and roaming costs, get in touch with your BT account manager.

www.btglobalservices.com